



Technology Center 2600 Customer Partnership Meeting Post Survey FY 2019

1. How satisfied were you with the following presentations?

Answer Options	Strongly Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Meet and Greet						
Recent examiner training - 102/103 (parts 1 and 2)						
Recent examiner training - 102/103 (part 3-workshop)						
State of TC improvements-quality/pendency						
Recent examiner training - 101 training						
TC directors open panel						

Comments/Feedback

2. Select the rating that best describes your opinion for the following item:

Answer Options	Definitely Not	Probably Not	Neutral	Probably Would	Definitely Would	N/A
Likelihood you would recommend this to a colleague?						

Comments/Feedback

3. What was the most helpful aspect of the Customer Partnership Meeting?

Comments/Feedback

4. Do you have suggestions to improve the Customer Partnership Meeting format?

Comments/Feedback

5. Would you like to make a referral or suggest a speaker/company/firm to present a topic at the next Customer Partnership Meeting? If so, please provide contact information.

Comments/Feedback

6. In line with our goal that the Customer Partnership Meeting is collaborative in nature, is there anything else you would like to share or do you have recommendations/topics for our next meeting?

Comments/Feedback

7. How well is TC 2600 doing in identifying and addressing your concerns? How can we improve upon our services and products for you as our stakeholders?

Comments/Feedback

The United States Patent and Trademark Office (USPTO) is conducting this survey to gather feedback on the Technology Center 2600 Customer Partnership Meeting. This survey is strictly voluntary, includes 7 questions and should take approximately 5 minutes to complete. This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB control number.