



# CUSTOMER PROFILE FORM

## CONTACT INFORMATION:

_____ Company Name		_____ Address / City / State / Zip Code
_____ Admin Contact	_____ Email Address	_____ Office Phone / Cell
_____ Technical / IT Contact	_____ Email Address	_____ Office Phone / Cell
_____ Billing Contact	_____ Email Address	_____ Office Phone / Cell
_____ Website / Marketing Contact	_____ Email Address	_____ Office Phone / Cell

## HDONTAP CUSTOMER PORTAL ACCESS:

HDOnTap's customer portal gives you access to many tools and features including device monitoring, camera control, time-lapse, live snapshot images, control of your live stream and customizing your live stream player. Please enter the contact information for anybody that you would like to have access to HDOnTap's customer portal.

_____ Contact #1	_____ Email Address	_____ Office Phone / Cell
_____ Contact #2	_____ Email Address	_____ Office Phone / Cell
_____ Contact #3	_____ Email Address	_____ Office Phone / Cell
_____ Contact #4	_____ Email Address	_____ Office Phone / Cell

## MONITORING & DEVICE OFFLINE ALERTS:

HDOnTap's customer portal has the ability to monitor your webcam(s) and other networking devices and send you email and/or text alerts if the device is offline and not reachable. If you would like to receive these alerts, please fill out the fields below.

_____ Offline Alerts Contact #1 Please <input checked="" type="checkbox"/> all apply:    Receive Email Alerts: _____    Receive Text Alerts: _____	_____ Email Address	_____ Cell # / Cell Provider
_____ Offline Alerts Contact #2 Please <input checked="" type="checkbox"/> all apply:    Receive Email Alerts: _____    Receive Text Alerts: _____	_____ Email Address	_____ Cell # / Cell Provider
_____ Offline Alerts Contact #3 Please <input checked="" type="checkbox"/> all apply:    Receive Email Alerts: _____    Receive Text Alerts: _____	_____ Email Address	_____ Cell # / Cell Provider

## LIVE STREAM PLAYER EMBED CODE SECURITY:

HDOnTap's network has systems in place to protect your live stream player from being hijacked and used on other websites. Please enter the hostname of the website where you plan to embed the live stream or hostnames if you plan to host the live stream on more than one website.

Example: xyzcompany.com, www.xyzcompany.com, webcam.xyzcompany.com, dev.xyzcompany.com

Comma Separated List: \_\_\_\_\_

## SHIPPING ADDRESS & METHOD:

If shipping of webcam and/or network hardware is applicable, please fill out the following information.

\_\_\_\_\_  
Company Name • Attn: (Name) • Phone • Email • Address / City / State / Zip Code

Ship Via: \_\_\_ Overnight \_\_\_ 2 Day \_\_\_ 3 Day \_\_\_ Ground

**IP Video Specialists, Inc. - d.b.a HDOnTap**  
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