

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of

AT&T Enterprises, LLC

)
)
)
)
)
)
)

File No.: EB-SED-24-00036024
CD Acct. No.: 202432100008
FRN: 0034298919

ORDER

Adopted: August 26, 2024

Released: August 26, 2024

By the Chief, Enforcement Bureau:

1. The Enforcement Bureau (Bureau) of the Federal Communications Commission (Commission) has entered into a Consent Decree to resolve its investigation into whether AT&T Enterprises, LLC, successor-in-interest to AT&T Enterprises, Inc., and AT&T Corp.,¹ (AT&T) failed to deliver 911 calls to, and to timely notify, Public Safety Answering Points (PSAPs) during a 911 outage on August 22, 2023. Congress has made emergency communication services a national priority, and the Commission has repeatedly emphasized that robust and reliable 911 service must be available nationwide. It is therefore incumbent upon the Commission to ensure that telecommunications carriers provide reliable 911 service at all times and timely notify PSAPs of relevant 911 outages. To settle this matter, AT&T will implement a three-year compliance plan and will pay a \$950,000 civil penalty.

2. After reviewing the terms of the Consent Decree and evaluating the facts before us, we find that the public interest would be served by adopting the Consent Decree and terminating the referenced investigation regarding AT&T's compliance with the Commission's 911 rules, including sections 4.9(f), 4.9(h), 9.4, 9.10(b), and 9.11(b)(2)(ii) of the Commission's rules.²

3. In the absence of material new evidence relating to this matter, we do not set for hearing the question of AT&T's basic qualifications to hold or obtain any Commission license or authorization.³

4. Accordingly, IT IS ORDERED that, pursuant to sections 4(i) of the Act, 47 U.S.C. § 154(i), and the authority delegated by sections 0.111 and 0.311 of the Commission's rules, 47 CFR §§ 0.111, 0.311, the attached Consent Decree IS ADOPTED and its terms incorporated by reference.

5. IT IS FURTHER ORDERED that the above-captioned matter IS TERMINATED.

1 On May 1, 2024, AT&T Corp. merged with and into AT&T Enterprises, Inc., with AT&T Enterprises, Inc. as the surviving entity. On May 2, 2024, AT&T Enterprises, Inc. was converted into a limited liability company, AT&T Enterprises, LLC. AT&T Enterprises, LLC is an indirect, wholly owned subsidiary of AT&T Inc. See Letter from AT&T Services, Inc., to Spectrum Enforcement Division, FCC Enforcement Bureau (June 20, 2024) (on file in EB-SED-24-00036024).

2 47 CFR §§ 9.4, 9.10(b), 9.11(b)(2)(ii), 4.9(f), 4.9(h).

3 See id. § 1.93(b).

6. **IT IS FURTHER ORDERED** that a copy of this Order and Consent Decree shall be sent by first class mail and certified mail, return receipt requested, to Cindy Manheim, Assistant Vice President – Senior Legal Counsel, AT&T Services, Inc., 7277 – 164th Avenue NE, Redmond, Washington 98052.

FEDERAL COMMUNICATIONS COMMISSION

Loyaan A. Egal
Chief
Enforcement Bureau