

INFORMATION ALL PARK CAMPERS AND GUESTS NEED TO KNOW:

ARRIVING TO THE CONSERVATION AREA

Conservation Area Regulation: “No person shall, occupy a campsite, except under a permit issued by the Authority”

Please, no early campsite arrivals. As staff need time to complete campsite maintenance and ensure all campsites are ready for our daily arrivals. Campsite check-in time is between 2:00 pm and 8:00 pm daily. If you must arrive late, please notify the park before 8:00 pm.

A reservation or booking is not your camp permit.

All arriving campers are to park ahead of the gatehouse upon arrival and check-in with Park Staff to obtain your camp permit. If no Park Staff available at gatehouse, arriving campers to use the one-time-use access barcode provided with your booking reminder email to open park gates and then proceed to your campsite. **Campers are not to share this barcode with other arriving guests.** Park Staff will assist you later to provide you with a camp permit and gate entry barcode for your duration of stay.

- **Note:** barcode gate access begins at 2:00 pm on arrival date. Barcode gate access will not activate for early arrivals. Your campsite may not be available until 2:00 pm on arrival.
- **Campsite reservations are booked based on nightly campsite accommodation from 2:00 pm daily to 12:00 pm (noon) the following day.** Early arrivals and late departure are subject to additional fees.
- **Campsite check-in is after 2:00 pm on date of arrival.**
- **Campsite check-out is before 12:00 pm (noon) on date of departure.**
- Arriving prior to 8:00 pm to set up your campsite is appreciated. Noise from setting up a campsite can disturb other campers during quiet times. If late arrival is necessary, please set up quickly and keep noise to a minimum.

Please let Park Staff know, if garbage or remnants from prior site occupiers is left on the campsite when you arrive or if the campsite does not meet your expectations. This will allow Park Staff the opportunity to attend to the matter and notify the prior occupants of the campsites left-in condition.

RENEWING AND VACATING YOUR CAMPSITE

- Campsite renewal is before noon, subject to availability. After 12:00 p.m. (noon), all campsites scheduled to vacate or that have not been renewed will be available to new campers.
- Check-out time for campsite is by 12 :00 pm (noon) on date campsite permit expires.
- **Campers are responsible to clean-up and remove all garbage and unwanted belongings from the campsite on departure.**

Respectful camper etiquette is to leave the campsite in a cleaner condition than it was found.

SHORTENING YOUR STAY

Many factors are considered when campers make a choice to shorten their stay. Some of these reasons are beyond the control of the park and the operations. Shortening your stay has financial implications for the operations of the park and limits the opportunity to camp or extend a stay for other campers.

- **No Refund** for shortening your stay on holiday weekends or on minimum stay requirements.
- **No Refunds** on Additional Vehicle or Additional Adult permits issued. Additional Vehicle or Additional Adult permits are not transferable.
- **No Refunds** on terminated permits due to park eviction.
- **No Refunds** due to inclement weather or insect pests, mild illnesses, personal equipment complications, work related affairs, etc.
- **No Refunds** of any sort will be approved through park or gatehouse staff other than refunds in-line with reservation, cancellation or change policies.
- **NO CASH REFUNDS**

Refunds require approval by the Park Superintendent. Application for Refund of Penalty Fee Forms must be completed and submitted with all necessary documentation to support the refund request. Refund application requests must be received by our office within 6 months of your camping trip departure date. Application may take 6-8 weeks to process, and you will be contacted by email to advised if the refund request has been approved or denied.

GENERAL RULES AND RESPECT

- **Have respect and consideration for your fellow visitors and the park environment.**
- **Park quiet time is from 10:00 p.m. to 8:00 a.m. nightly. Radios, audio equipment and loud behavior are prohibited during quiet times.** Please remember that loud voices, group laughter, and vulgar or insulting language disturbs other campers. Please be considerate of others during quiet times.
- **Radios and audio equipment is now prohibited during all times in the Cedar campground area and at secluded Radio Free tent campsites.**
- **Be considerate of other campers; respect the rules of the Conservation Area.** Excessive noise and/or behaviour that may disturb other persons is prohibited.
- **Abusive or insulting language towards park staff or other persons is NOT tolerated and will result in termination of permit and eviction from the property.**
- **Alcohol Beverages - may be consumed responsibly at the campsite ONLY;** alcohol is prohibited in all other areas of the Conservation Area including all pavilions and all day-use areas.
- **Cannabis** the use of Cannabis shall not interfere with the enjoyment of other campers at the Conservation Area. Respect and consideration of others is encouraged. Anyone knowingly or non-knowingly disturbing others with the use of Cannabis will be asked to take all measures to prevent this disturbance. Anyone NOT willing to

comply with this reasonable responsibility will be asked to leave the Conservation Area.

- **Illegal Narcotics and Drugs** - the use of, soliciting or selling illegal narcotics or illegal drugs within the Conservation Area is strictly prohibited and will be reported to the Police.
- **Cleanliness of campsite** - It is the responsibility of the permit holder to keep the campsite clean and litter free at all times. **Scattered trash or litter is unacceptable and may result in termination of campsite permit.**

CAMPER CONDUCT

Conservation Area Regulation: *“No person shall, in the Conservation Area, use discriminatory, harassing, abusive, insulting, or threatening language or gestures, make excessive noise or disturb other persons.”*

Under the Conservation Authorities Regulations, the permit holder is responsible for the conduct of all campsite occupants and could be charged with an offence or immediately evicted from the park based on the actions of any occupant on the registered campsite.

These rules are enforced by the Conservation Area Park Patrol Officers and Staff who have the power and the authority to charge or evict any person(s) from the park property who are found in violation of an offence or park rule.

Many of the listed offences or park rules could result in eviction from the Conservation Area. Evicted visitors will not receive a refund and are prohibited from use of the property.

ZERO TOLERANCE POLICY

Falls Reserve Conservation Area has a Zero Tolerance Policy towards verbal or physical abuse of staff or other park visitors.

Anyone using verbal or physical abuse towards park staff or other patrons will not be provided further services, issued a permit to access the park, and camping or entry privilege revoked without refund and will be asked to leave the park property

immediately without question. If police assistance is needed, charges may be laid.

NO REFUNDS available at any time as a result of persons being disrespectful or that present verbal or physical abuse towards staff.

Your camping privileges may be revoked anytime without refund at the discretion of the Superintendent or designate. At any such occurrence those in violation shall leave the property immediately without question.

CAMPSITE AMENITIES / ACCEPTABLE GEAR and EQUIPMENT

- All campsites include one picnic table and a designated fire pit. **Relocating of fire pit is prohibited.**
- Serviced campsites include one electrical service connection and one water hook-up connection.
- Selected campsites have sewer hook-up connection.
- One vehicle permit is included with your campsite registration. All other vehicles checking into the campsite must purchase an Additional Vehicle permit at time of arrival.
- **A maximum of 2 vehicles are allowed to park on the campsite at any time.** All other visitor vehicles must park in designated parking areas. **New visitors are not permitted entry after 8:00 pm.**
- You are **allowed up to 3 pieces of sheltered equipment** on your campsite if space permits (including a dining tent/tarp). Only one piece of sheltered camping equipment can be: a tent trailer, travel trailer, house trailer, motor home, camper van or self-propelled camping unit.

GENERATORS

Generators are prohibited at the campsite. Approval will only be granted for medical reasons or other exceptional circumstances and at the discretion of the Park Superintendent. The noise generated by continuous or prolonged generator use can be a disturbance to others.

ELECTRICAL, WATER AND SEWER SERVICES

Services are provided at the campsite for the use of the camper. Campers are encouraged to conserve electricity and limit excessive water consumption wherever possible.

Campers may be responsible for damage to electrical services due to faulty electrical cords. **Please ensure your electrical cords are of correct size and not faulty due to loose connection, corrosion, or faulty wires that can generate heat and cause damages to the park's electrical services.**

Tampering with any electrical, water or sewer service connection is prohibited.

Fastening or physically attaching any foreign items; nails or other fasteners to any electrical, water or other service post is prohibited.

These service posts are property of the Conservation Area and may require servicing from time to time. Any damages occurred due to fastening of foreign items will be at the responsibility of the camper.

CAMPSITE CLEANLINESS

Conservation Area Regulation: *"Every person using a campsite or other site in a Conservation Area shall at all times maintain the site in a clean and sanitary condition and when vacating the site, shall restore the site as nearly as possible to its natural condition."*

Litter or scattered items on the campsite is prohibited. It is the responsibility of the camper to ensure that the campsite and the surrounding area adjacent to and behind their campsite is garbage and litter free.

Campsites must be kept neat, clean, and tidy always and comply within the standards established by the Park Superintendent. Failure to keep and maintain a neat, clean and litter free campsite could result in termination of your camp permit and seasonal campsite privileges.

MOTOR VEHICLE OPERATION

All rules of the roadway under the Highway Traffic Act apply to all motor vehicles while on roadways within the Conservation Area.

Conservation Area Regulation: *“No person shall, in a Conservation Area, operate a motor vehicle at a speed exceeding 20 kilometres per hour or the speed posted by the Authority.”*

The maximum posted speed limit on any roads within the Conservation Area is 20km/hr, unless posted otherwise.

All operators of vehicles traveling on roadways are expected to obey the posted speed limits and use caution at all times.

For the safety of everyone in the Conservation Area, operators of vehicles should reduce speed while traveling on gravel sections of roadway within campground areas.

Riding in the box of pick trucks or on the outside of motor vehicles is strictly prohibited.

The use or possession of alcohol or cannabis while operating a motor vehicle is strictly prohibited. The OPP will be notified if impairment is suspected.

A maximum of 2 vehicles are allowed to park on a campsite. Additional vehicles are to be parked in designated parking areas. Campers or visitors requiring an additional vehicle entry into the park must register that vehicle and the additional occupants and pay the applicable admission fees.

E-BIKES / POWER ASSISTED “PEDAL-DRIVEN” BICYCLES

E-bikes are permitted at the Conservation Area with all Ontario legislated E-bike / Power Assisted “Pedal-Driven” Bicycle rules as followed: operator must follow all park posted signage, obey park posted speed limits with maximum speed of 20 km/hr, and all operators and passengers must be at least 14 years of age and must wear a helmet.

All other power-assisted, low-speed vehicles are prohibited in the Conservation Area except for personal assistive mobility devices specifically designed to improve personal mobility.

ATV’S / GOLF CARTS

ATV’s and Golf Carts are prohibited and NOT allowed in the Conservation Area.

BICYCLES AND BICYCLE HELMETS

All rules of the roadway apply to bicycles while on roadways within the Conservation Area.

Bicycle helmets must be worn by anyone under 18 years of age riding a bicycle on park roadways.

PERSONAL ASSISTIVE MOBILITY DEVICES

Personal assistive mobility devices are permitted use for those persons only that require the need for a personal assistive mobility device specifically designed to improve mobility. Personal assistive mobility devices may be restricted in some areas of the Conservation Area for safety reasons. Park trails are NOT accessible to personal assistive mobility devices.

PETS “DOGS AND CATS” IN THE CONSERVATION AREA

Conservation Area Regulation: “No person who owns or controls a domestic animal shall, in a Conservation Area, permit the animal to make excessive noise or disturb other persons; be at large (be off leash); damage property or vegetation; chase or harass wild animal or birds; injure, or attempt to injure, a person or other domestic animal. “A domestic animal that is secured by a leash more than two (2) metres long shall be considered to be at large (be off leash) as defined in the Regulation.”

Dogs and cats are welcomed pets at the Conservation Area. As a pet owner it’s your responsibility to prevent nuisance pet behaviour and comply with these rules.

Barking Dogs can be an annoyance that disturbs other park guests. Dogs found disturbing others, such as nuisance barking, will be evicted from the Conservation Area.

PET RULES AT THE CONSERVATION AREA

- All pets are to be secured by a minimum 2-metre leash at all times in the Conservation Area.
- No person shall allow their dog to bark excessively or allow their pet to disturb other persons in the Conservation Area.
- Only 2-dogs allowed per campsite to prevent excessive barking habits.
- Pets shall not be left unattended at any time, either at the campsite, in a vehicle/trailer/tent or any other area of the Conservation Area.
- Pets are not allowed in park buildings including washrooms or showers facilities.
- Clean up after your pet - stoop and scoop and dispose of pet waste appropriately. Do not toss pet waste baggies into treed areas or leave pet waste baggies along trail side.

Any aggressive pet behaviour will result in the pet's immediate removal of the Conservation Area grounds.

As a pet owner, if you feel you cannot meet these pet rules, we ask that you leave your pet at home or at a kennel.

WILDLIFE AND YOUR CAMPSITE

You are sharing the park with the animals that live here. In general, most animals will avoid campgrounds because there is too much human activity, but raccoons, skunks, coyotes, and bears can become a campsite nuisance if you do not keep your campsite clean. The best way to prevent wildlife from visiting you at night is to keep a clean campsite!

Here are a few simple tips that will help prevent most wildlife issues on the campsite:

- **Clean dirty dishes and dispose of dishwasher.** Do the dishes right after all meals.
- **Pack away your cooler and food.** While on your campsite, your cooler and dry food should be SEALED AND CLOSED. At nighttime or when you leave your campsite, store food in your vehicle. Raccoons can open cooler latches with their nimble hands. Place food in your trunk or in vehicle with the windows rolled up and your food covered.

- **Dispose of garbage.** Put all food waste and garbage in a garbage bag, not the fire pit. Dispose of food scraps dropped on the ground. Keep your garbage bag away from tents and out of reach of wildlife (hang from a branch or clothesline) while present on your campsite. At night or if you leave your campsite, collect ALL garbage and recycling, and take to the campground's garbage bin or store it in your vehicle.
- **Keep your tent odour-free.** Never store food/snacks, fragrant personal items, or hygiene products (e.g., perfumes, shampoo, toothpaste) in your tent. Never cook or eat in your tent.
- **Do not keep captive critters on your campsite.** Frogs and other critters (fishing bait, crayfish, worms) should not be kept in or around site at night as they will attract raccoons. It is illegal to collect wildlife in Conservation Areas.
- **Never leave out pet food.**
- **Never feed wildlife.** If they learn to get food from humans, they can become a nuisance.

FIREWORKS

Fireworks are prohibited in the Conservation Area.

TREES AND VEGETATION

Conservation Area Regulation: "No person shall, in the Conservation Area, cut, remove, injure, or destroy a plant, shrub, tree, flower or other growing thing under Regulation"

Please do not strip bark, use fasteners such as nails, screws or attach wires to trees or shrubs. This type of damage to our trees allows for the tree to be more likely affected by fungus or disease resulting in the loss of the tree.

Temporary use ropes around trees are permitted, if the rope is loosely tied and not restricting the tree in any way. Ropes left tied tightly around a tree or limb will result in loss of the tree or failure of a limb.

Any temporary rope shall not hang lower than 7ft off the ground and must be removed while not in use to prevent personal injury.

Campers are prohibited to cut or trim trees or limbs.

Campers should be aware that trees may be impacted by a variety of pests and diseases (e.g., Emerald Ash Borer) which can weaken the tree structure. While the MVCA maintains an inspection program for tree hazards on all campsites, campers are encouraged to be aware of overhead hazards and report these concerns to CA staff to evaluate and tend to the matter.

Lights, decorations, or any other item affixed to trees is prohibited.

FIREWOOD

Firewood brought in from another area may harbour invasive pests and carry disease that will destroy our forests. It is encouraged that campers buy firewood locally and burn it locally. The Conservation Area has firewood available for purchase at the park Gatehouse that has been harvested through good forestry practices.

No third-party firewood deliveries to the Conservation Area.

Personal bulk loads of firewood (pick-up truck or trailer) are prohibited to enter the Conservation Area without the prior written notice given to the Park Superintendent. All firewood approvals must provide bill of sale on entry.

Campers are required to provide a bill of sale on request by the Park Superintendent or park staff for any firewood brought into the Conservation Area. Firewood entering the Conservation Area must come for Huron County. Firewood from outside Huron County is prohibited.

Campers are prohibited from gathering of tinder or wood from the Conservation Area as all things; including tinder or wood found on the forest floor within the conservation area is considered park property.

Painted or treated wood, wood pallets or skids shall not be used as camp firewood as the contaminated smoke can disturb other campers.

CAMPFIRES

Conservation Area Regulation: *“No person shall start or maintain a fire in a Conservation Area except in a fireplace or other location designated by the Authority.” “No person who starts or maintains a fire in a Conservation Area shall leave a fire unattended or leave the site of the fire before it is completely extinguished.” “No person shall, in a Conservation Area, deface, remove, or damage any property or remove or destroy any soil or rock.”*

Campers are prohibited from gathering of tinder or wood for campfires within Conservation Area as all things; including tinder or wood found on the forest floor provide health and habitat to our forests and wildlife within.

Painted or treated wood, wood pallets or skids shall not be used as camp firewood as the contaminated smoke can disturb other campers.

Fire pits shall not be moved or relocated by the camper.

Fires must be contained within an approved fire pit and always kept under control. Fires must not be left unattended. Ensure campfires are extinguished before you retire for the night or leave the site.

It is encouraged that campers allow fire pit ashes to burn down and cool within the contained fire pit area so that staff can safely empty the pit ashes.

In the event of a fire ban, all site occupants are expected to comply with the order of the Fire Chief or Fire Marshall. Failure to do so could result in fines levied by the issuing authority and/or your eviction from the Conservation Area.

WASTE “TRASH” DISPOSAL

Conservation Area Regulation: *“No person shall deposit litter in a Conservation Area except in a container designated for that purpose.”*

The Conservation Area provides waste disposal services of campsite waste material only. Large items and hazardous waste is non-acceptable material to leave at the Conservation Areas disposal site as dumpsters will be monitored.

Acceptable Disposal Waste

Food waste, biodegradable waste, disposable food utensils and small item packaging are acceptable disposable items at the Conservation Area. **Campers are also encouraged to separate recyclables from acceptable waste and place in the proper waste bin provided.**

Non-Acceptable Disposal Waste

Discarded furniture, mattresses, appliances, construction material, BBQs, bikes, batteries, vehicle, or camping unit parts and or any hazardous items are NOT permitted for disposal at the Conservation Area.

Everyone needs to do their part to keep our Conservation Area clean and help reduce waste disposal costs.

Campsite garbage must be bagged and deposited in the large “green” waste bins provided at the park waste disposal site. Please do not leave campsite garbage at your site post or deposit campsite garbage in the washroom waste receptacles.

WASTEWATER DISPOSAL

Tampering with any sewer disposal connection is prohibited.

Wastewater of any kind (including Greywater or Blackwater) shall NOT be dumped from the camp unit (RV) in any place except into the provided sewer wastewater connection at the campsite or must be disposed of at the wastewater dumping station. Disposal or leaking of wastewater or sewage waste onto the ground or other area in prohibited.

Campers are required to ensure no leakage of wastewater from any outlets, valves, plumbing and

fixtures, or at sewer connections and shall ensure all wastewater is contained within the piping of the sewer connection.

It is encouraged that camp unit (RV) wastewater valves remain closed, except when opened for appropriate disposal. It is the full responsibility of the Camper to properly dispose of camp unit (RV) wastewater and ensure no leakage of wastewater from their Camp Unit (RV).

Wastewater sewer connection hoses shall be limited in length where possible to ensure no leakage of any wastewater.