

If you speak a language other than English, or if you are Deaf, hard of hearing or Deaf/blind, we provide free interpretation services.

- Inside the hospital: Ask the person helping you for an interpreter or call the Family Resource Center at 206-987-2201.
- Outside the hospital: Call the toll-free Family Interpreting Line, 1-866-583-1527. Tell the interpreter the name or extension you need.
- For Deaf and hard of hearing callers: Call 206-987-0391 (TTY).

Si habla un idioma que no es inglés, es sordo, hipoacúsico o sordo/ciego, tenemos servicio gratuito de interpretación.

- En el hospital: Pídale la persona que lo atiende por un intérprete o llame al Centro de Recursos para la Familia al 206-987-2201.
- Fuera del hospital: llame a la línea gratuita de intérprete: 1-866-583-1527. Mencionele al intérprete el nombre de la persona o extensión que necesita.
- Para personas sordas o con pérdida auditiva: 206-987-0391 (TTY).

Haddii aad ku hadasho luqad aanan ahayn Ingiriisiga, ama haddii aad Dhagoole tahay, maqalku kugu adag yahay, ama Dhagoole/indhoole tahay, waxaan annaga kuugu deeqi doonnaa adeegyo afcelin ama turjumaan oo bilaash ah.

- Markaad joogto isbitaalka: U sheeg qofka ku caawinaya in aad u baahan tahay turjumaan ama wac 206-987-2201 xarunta khayraadka qoska.
- Markaad joogto waxa ka baxan isbitaalka, u soo wac khadka turjumaad qoyska ee lacag la'aanta ah. 1-866-583-1527. U sheeg tujumaanka magaca iyo khadka gaarka ah ee aad rabto.
- Soo wacayaasha maqal-la'aanta ah iyo kuwa u maqal ku adag yahay 206-987-0391 (TTY).



4800 Sand Point Way NE
PO Box 5371
Seattle, WA 98145-5005

206-987-2000

1-866-987-2000 (Toll-free for business use only)

1-866-583-1527 (Family Interpreting Line)

206-987-0391 (TTY)

seattlechildrens.org

Seattle Children's complies with applicable federal and other civil rights laws and does not discriminate, exclude people or treat them differently based on race, color, religion (creed), sex, gender identity or expression, sexual orientation, national origin (ancestry), age, disability, or any other status protected by applicable federal, state or local law. Financial assistance for medically necessary services is based on family income and size.

Children's will make this information available in alternate formats upon request.
Call the Family Resource Center at 206-987-2201.

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Clinic and Urgent Care Facility Charges



Seattle Children's[®]
HOSPITAL • RESEARCH • FOUNDATION

Seattle Children's bills a facility charge for hospital-based clinic visits, including Urgent Care. Here are some details about the charges.

What is a clinic facility charge?

A facility charge includes hospital expenses for a clinic visit that are separate from the cost of the medical provider. You will receive a separate charge from your medical provider for their services. The facility charge includes costs for running the "facility" like supplies, equipment, exam rooms and other Seattle Children's hospital staff.

What is a hospital-based clinic?

Most of Children's clinics are hospital-based clinics because they are licensed as outpatient departments of the hospital. Urgent Care is a clinic and also is licensed this way.

There are a few Seattle Children's clinics that are not licensed this way and will not bill a clinic facility charge. To see an updated list, visit seattlechildrens.org/payingresources.

Why does Children's bill facility charges for clinic visits and Urgent Care?

- Our hospital-based clinics are licensed as outpatient departments of the hospital.
- Costs to operate hospital-based clinics are not included in the charge for the medical provider.
- This is a standard practice for most other hospital-based clinics.

How will this charge affect me?

- **If the patient has Medicaid, Apple Health or Seattle Children's financial assistance:** These programs cover the full facility charge. So, you will not have a balance to pay for the charge.
- **If the patient has commercial insurance:** Some insurance plans apply different benefits to facility charges than to other charges. This can change how much you owe. For example, you may be responsible for a percentage of the charge in addition to your deductible and co-pay. Contact your insurance company to find out what your deductible and coinsurance amount may be for hospital-based clinic facility charges.

How much will the facility charges from Children's cost?

The facility charge for a hospital-based clinic visit depends on the type of visit your child has.

Here are the main charge levels (effective Oct. 1, 2024):

Visit with a registered nurse only	\$100
Post-operative visit (a surgery follow-up visit within 10 days of minor surgery or within 90 days of major surgery)	\$0
Other post-operative visits (outside the 10- or 90-day time frame)	\$135
Mental health evaluation and/or medication assessment/management	\$130
Medical or surgical evaluation/treatment by a single provider	\$135
Medical or surgical evaluation/treatment by multiple providers	\$200
Urgent Care	\$120

Seattle Children's Urgent Care facility charges are much lower than the Emergency Department charges. To learn when to go to Urgent Care versus the ED, visit seattlechildrens.org/ucvsed.

What if I have more than one clinic appointment in one day?

If your child has more than one appointment, there will only be one clinic facility charge per day. The charge will be at the "Medical or surgical evaluation/treatment by multiple providers" rate.

What should I do if I have concerns about being able to pay for services?

- You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance.
- Financial assistance applications are available at all clinic locations; or apply online at seattlechildrens.org/financialassistance.
- You may also call 206-987-3333 to speak with a financial counselor.

Questions about...

- **The facility charge:** Contact Business Services at 206-987-5770.
- **Insurance coverage:** Contact your insurance company and ask about facility charge coverage for hospital-based clinics.
- **Financial assistance:** Contact 206-987-3333.