

Estimated Charges

You have the right to receive a “Good Faith Estimate”* explaining how much your medical care may cost.

Under the law, healthcare providers need to give patients who do not have insurance or who are not using insurance an estimate of the bill for certain hospital and provider services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription medicine and hospital fees.
- Your healthcare provider must give you a Good Faith Estimate in writing at least 1 business day before your appointment for a medical service. You can also ask your healthcare provider for a Good Faith Estimate before you schedule the services.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, we can explain the dispute process. Contact a financial counselor (see contact information below).
- We recommend saving a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit cms.gov/nosurprises.

Contact a Seattle Children’s financial counselor at financialcounseling@seattlechildrens.org or by calling 206-987-3333 to:

- Request an estimate for services
- Ask about the dispute process
- Learn about our Financial Assistance Program
- Get help with applying for healthcare coverage

If you need an interpreter, call 1-866-583-1527 and ask to be connected to a financial counselor at extension 7-3333.

*A Good Faith Estimate is not an exact price since we may not know in advance the type and amount of care you and your provider will decide is needed. Your bill will reflect the actual services received.

Free Interpreter Services

- In the hospital, ask your nurse.
- From outside the hospital, call the toll-free Family Interpreting Line, 1-866-583-1527. Tell the interpreter the name or extension you need.

Seattle Children’s offers free interpreter services for patients, family members and legal representatives who are Deaf or hard of hearing or speak a language other than English. Seattle Children’s will make this information available in alternate formats upon request. Call the Family Resource Center at 206-987-2201. This handout has been reviewed by clinical staff at Seattle Children’s. However, your needs are unique. Before you act or rely upon this information, please talk with your healthcare provider.

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